What are the benefits for using Chromebooks?

There are many benefits for the students having access to Chromebooks, including:

- First, there are opportunities for online collaboration. Collaboration between staff and students as well as groups of students is as easy as a few clicks of a mouse. Group work no longer relies on schedules being worked out. A student can contribute and the rest of the group sees and can review changes instantly.

- A Chromebook weighs approximately 3 pounds. This provides a lighter load going from and coming to school.

- Another benefit is the students have access to online textbook resources that enhance lessons. This reduces the amount of in-class lecture and increases the amount of individual attention the teacher can give to those who need it most. Over time, the school will save money by using Chromebooks instead of textbooks.

- Finally, Chromebooks are very reliable. Losing information due to mechanical failure has been nearly eliminated. Information stored in Google Apps for Education is synchronized with Google Servers every few seconds when connected to the Internet. If a Chromebook malfunctions or runs out of power a student can log in to a traditional computer and keep working.

Does Nativity of Mary offer insurance to cover a lost or stolen Chromebook?

- The school does not offer insurance to cover a lost or stolen Chromebook while it is in your possession.

What happens if something bad happens to my child(ren)'s Chromebook?

- If a Chromebook is lost or damaged it is important to note the following things:
  - Nativity of Mary does not cover lost or stolen Chromebooks. The family is responsible for the cost of replacing the Chromebook at current market value.
  - If it is determined that your child damaged his/her Chromebook due to misuse/abuse (included but not limited to: spillage, throwing, rough handling, intentional damage), the family will be responsible for costs related to the repair service.
    - Damages:
      - First Time: email home, $75 fee
      - Second Time: email home, $150 fee
      - Fees may increase for repetitive or excessive damage at the discretion of administration.
      - After the Chromebook has been repaired, a bill, if applicable, will be sent to the family. The Chromebook will be returned to the student after the bill has been paid.
  - Nativity of Mary has a limited number of Chromebooks available to lend to students while their Chromebook is being replaced or repaired, but we cannot always guarantee that a loaner Chromebook will be available.
  - After the Chromebook has been repaired, a bill, if applicable, will be sent to the family. The Chromebook

will be returned to the student after the bill has been paid.

Can my child(ren) keep their Chromebook over the summer?
- Chromebooks will not be available for use during the summer months. During these months the Chromebooks will be cleaned, checked, and stored for use in the Fall. A few things to note:
  - All of your child's academic information will remain on his/her Google account while he/she is enrolled as a student at Nativity of Mary. Your child will be able to access his/her account at any time, from any Internet-enabled device, during the summer months.
  - When your child returns to Nativity of Mary in the Fall, we will make every effort to provide him/her the same Chromebook they had in the previous academic year.

What is the cost of the Chromebook Technology program?
- For the 2018-2019 school year, families will be charged a $150 annual fee.
- The $150 fee charged at the beginning of the school year will provide your child with a Chromebook, power adapter, and carrying case for the academic year. In addition, this fee also includes costs for technology resources (people, such as the help desk; software programs, and equipment needed for the program including access points, internet costs, Google licenses, and Chromebook carts) for your students and the staff at Nativity of Mary.
- Other costs that may be associated with the program include Chromebook damages arising from misuse/abuse, especially if the device is no longer covered by warranty.
- It is recommended that if you do not have wireless internet

access (Wi-Fi) at home that you purchase a home access point. Cost can vary depending on the brand of access point purchased.

- If you and/or your child would like to print directly from the Chromebook at home you may need to purchase a Google print or web-enabled printer. Click here for more information about these services. Website: https://support.google.com/cloudprint/?hl=en#topic=44562 86

What is the best way to keep the Chromebook safe?

- Keeping your Chromebook safe will help to eliminate fees caused by misuse or abuse to the Chromebook. These tips will help keep your Chromebook safe.
  - When not being used the Chromebook should be closed and the case zipped.
  - Keep the Chromebook off of the floor and in a safe place away from pets and younger siblings.
  - Do not cram your Chromebook into your locker or your backpack.
  - Lock the Chromebook in your locker at school when not in use.
  - Do not put objects (such as pencils) in between the keyboard and the screen).
  - Do not drop your Chromebook from any height.
  - Put your Chromebook case on a flat surface, don't stack it on top of other things.

Where does my child go if they have a problem with their Chromebook or Google account?

- If your child has a problem with his/her Chromebook or his/her Google Account, the student should first click on the Chromebook Help Desk (website:

https://docs.google.com/a/nativitybloomington.org/forms/d/13SIf0PhPsWS8ikOvYAxvBy_OE-H8F2vAq07i3XDWFjs/viewform) on the Nativity of Mary website. He/she should document what has happened.

- If needed, the student should check in with Mr. Long, our onsite Technology Help Desk support, during his Help Desk hours.

My icons disappeared, what happened?

- There may have been a temporary issue synchronizing your Google account. Please wait a few minutes and then restart your Chromebook. If you're still having issues please talk to your homeroom teacher, Mr. Long, or contact the online Help Desk.

How can I print from my Chromebook?

- Printing from a Chromebook requires you to have a cloud-enabled printer. Google provides an extensive cloud printing FAQ. Click here to go to the Google Cloud Print Page. (Website: https://support.google.com/cloudprint/?hl=en#topic=4456286)
- Other printers, such as HP, have a web-printing service where an email address from HP is assigned to your printer. Check with your printer maker's support page to see if you can print to your printer.

How can I print I don't have a web-enabled printer?

- If you do not have a web-enabled printer your student can use any computer to access his/her Google Account. The student will need to go to google.com/a/nativitybloomington.org and sign in with his/her Nativity email address and password. Once signed

in, your student can access any saved documents just as if he/she were on his/her Chromebook.